

High is good

A Sustainable District (Environmental)

Priority	Measure and Direction of Travel		Comments																																								
S		% OF HOUSEHOLD WASTE RECYCLED (QUARTER BEHIND) <table><tr><th>Quarter</th><th>% of household waste recycled (quarter behind)</th></tr><tr><td>Q1 22-23</td><td>35.0</td></tr><tr><td>Q2 22-23</td><td>39.0</td></tr><tr><td>Q3 22-23</td><td>38.0</td></tr><tr><td>Q4 22-23</td><td>38.0</td></tr><tr><td>Q1 23-24</td><td>35.0</td></tr><tr><td>Q2 23-24</td><td>39.0</td></tr><tr><td>Q3 23-24</td><td>39.0</td></tr><tr><td>Q4 23-24</td><td>35.0</td></tr><tr><td>Q1 24-25</td><td>33.0</td></tr><tr><td>Q2 24-25</td><td>38.0</td></tr><tr><td>Q3 24-25</td><td>33.0</td></tr><tr><td>Q4 24-25</td><td>-</td></tr><tr><td>Q1 25-26</td><td>38.0</td></tr><tr><td>Q2 25-26</td><td>38.7</td></tr></table>	Quarter	% of household waste recycled (quarter behind)	Q1 22-23	35.0	Q2 22-23	39.0	Q3 22-23	38.0	Q4 22-23	38.0	Q1 23-24	35.0	Q2 23-24	39.0	Q3 23-24	39.0	Q4 23-24	35.0	Q1 24-25	33.0	Q2 24-25	38.0	Q3 24-25	33.0	Q4 24-25	-	Q1 25-26	38.0	Q2 25-26	38.7	The benchmarking data includes the National and Lancashire average of Local Authority recycling data provided to APSE. The data is provided annually. High is good										
Quarter	% of household waste recycled (quarter behind)																																										
Q1 22-23	35.0																																										
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Q1 25-26	38.0																																										
Q2 25-26	38.7																																										
S		KG OF RESIDUAL WASTE PER HOUSEHOLD (QUARTER BEHIND) <table><tr><th>Quarter</th><th>Kg of residual waste per household (quarter behind)</th></tr><tr><td>Q1 22-23</td><td>123.0</td></tr><tr><td>Q2 22-23</td><td>125.0</td></tr><tr><td>Q3 22-23</td><td>119.0</td></tr><tr><td>Q4 22-23</td><td>121.0</td></tr><tr><td>Q1 23-24</td><td>118.0</td></tr><tr><td>Q2 23-24</td><td>118.0</td></tr><tr><td>Q3 23-24</td><td>117.0</td></tr><tr><td>Q4 23-24</td><td>120.0</td></tr><tr><td>Q1 24-25</td><td>117.0</td></tr><tr><td>Q2 24-25</td><td>117.0</td></tr><tr><td>Q3 24-25</td><td>118.0</td></tr><tr><td>Q4 24-25</td><td>115.0</td></tr><tr><td>Q1 25-26</td><td>114.0</td></tr><tr><td>Q2 25-26</td><td>117.09</td></tr></table>	Quarter	Kg of residual waste per household (quarter behind)	Q1 22-23	123.0	Q2 22-23	125.0	Q3 22-23	119.0	Q4 22-23	121.0	Q1 23-24	118.0	Q2 23-24	118.0	Q3 23-24	117.0	Q4 23-24	120.0	Q1 24-25	117.0	Q2 24-25	117.0	Q3 24-25	118.0	Q4 24-25	115.0	Q1 25-26	114.0	Q2 25-26	117.09	The benchmarking data includes the National and Lancashire average of Local Authority waste data provided to APSE. The data is provided annually and then divided to get a Quarter average figure. Low is good										
Quarter	Kg of residual waste per household (quarter behind)																																										
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Q2 25-26	117.09																																										
S		DIESEL CONSUMPTION OF COUNCIL VEHICLE FLEET (LTRS) <table><tr><th>Quarter</th><th>Diesel Consumption Range (Ltrs)</th></tr><tr><td>Q1 21-22</td><td>116,000 - 117,000</td></tr><tr><td>Q2 21-22</td><td>119,000 - 120,000</td></tr><tr><td>Q3 21-22</td><td>107,000 - 108,000</td></tr><tr><td>Q4 21-22</td><td>114,000 - 115,000</td></tr><tr><td>Q1 22-23</td><td>118,000 - 119,000</td></tr><tr><td>Q2 22-23</td><td>117,000 - 118,000</td></tr><tr><td>Q3 22-23</td><td>104,000 - 105,000</td></tr><tr><td>Q4 22-23</td><td>113,000 - 114,000</td></tr><tr><td>Q1 23-24</td><td>114,000 - 115,000</td></tr><tr><td>Q2 23-24</td><td>116,000 - 117,000</td></tr><tr><td>Q3 23-24</td><td>116,000 - 117,000</td></tr><tr><td>Q4 23-24</td><td>112,000 - 113,000</td></tr><tr><td>Q1 24-25</td><td>114,000 - 115,000</td></tr><tr><td>Q2 24-25</td><td>120,000 - 121,000</td></tr><tr><td>Q3 24-25</td><td>112,000 - 113,000</td></tr><tr><td>Q4 24-25</td><td>106,000 - 107,000</td></tr><tr><td>Q1 25-26</td><td>112,000 - 113,000</td></tr><tr><td>Q2 25-26</td><td>109,000 - 110,000</td></tr><tr><td>Q3 25-26</td><td>109,524</td></tr></table>	Quarter	Diesel Consumption Range (Ltrs)	Q1 21-22	116,000 - 117,000	Q2 21-22	119,000 - 120,000	Q3 21-22	107,000 - 108,000	Q4 21-22	114,000 - 115,000	Q1 22-23	118,000 - 119,000	Q2 22-23	117,000 - 118,000	Q3 22-23	104,000 - 105,000	Q4 22-23	113,000 - 114,000	Q1 23-24	114,000 - 115,000	Q2 23-24	116,000 - 117,000	Q3 23-24	116,000 - 117,000	Q4 23-24	112,000 - 113,000	Q1 24-25	114,000 - 115,000	Q2 24-25	120,000 - 121,000	Q3 24-25	112,000 - 113,000	Q4 24-25	106,000 - 107,000	Q1 25-26	112,000 - 113,000	Q2 25-26	109,000 - 110,000	Q3 25-26	109,524	Fuel figures are within 2.5% of Q3 2024. As the fleet has not changed during this period, this variance is as expected. Low is good
Quarter	Diesel Consumption Range (Ltrs)																																										
Q1 21-22	116,000 - 117,000																																										
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S		COST/M2 ENERGY ACROSS CORPORATE BUILDINGS (QUARTER BEHIND) <table><tr><th>Quarter</th><th>Cost/M2</th></tr><tr><td>Q1 22-23</td><td>£7.50</td></tr><tr><td>Q2 22-23</td><td>£6.50</td></tr><tr><td>Q3 22-23</td><td>£12.50</td></tr><tr><td>Q4 22-23</td><td>£13.00</td></tr><tr><td>Q1 23-24</td><td>£9.00</td></tr><tr><td>Q2 23-24</td><td>£9.50</td></tr><tr><td>Q3 23-24</td><td>£0.00</td></tr><tr><td>Q4 23-24</td><td>£16.50</td></tr><tr><td>Q1 24-25</td><td>£6.50</td></tr><tr><td>Q2 24-25</td><td>£6.50</td></tr><tr><td>Q3 24-25</td><td>£10.50</td></tr><tr><td>Q4 24-25</td><td>£11.00</td></tr><tr><td>Q1 25-26</td><td>£6.00</td></tr><tr><td>Q2 25-26</td><td>£0.00</td></tr></table>	Quarter	Cost/M2	Q1 22-23	£7.50	Q2 22-23	£6.50	Q3 22-23	£12.50	Q4 22-23	£13.00	Q1 23-24	£9.00	Q2 23-24	£9.50	Q3 23-24	£0.00	Q4 23-24	£16.50	Q1 24-25	£6.50	Q2 24-25	£6.50	Q3 24-25	£10.50	Q4 24-25	£11.00	Q1 25-26	£6.00	Q2 25-26	£0.00	Full electricity data is not currently available. This measure will be updated at the next Quarter. Low is good															
Quarter	Cost/M2																																															
Q1 22-23	£7.50																																															
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Q2 25-26	£0.00																																															
S		GAS AND ELECTRICITY KWH USAGE IN COUNCIL BUILDINGS (QUARTER BEHIND) ■ Gas KWH usage in council buildings (quarter behind) ■ Electricity KWH usage in council buildings (quarter behind) <table><tr><th>Quarter</th><th>Gas KWH</th><th>Electricity KWH</th></tr><tr><td>Q1 22-23</td><td>350,000</td><td>600,000</td></tr><tr><td>Q2 22-23</td><td>100,000</td><td>600,000</td></tr><tr><td>Q3 22-23</td><td>750,000</td><td>1,000,000</td></tr><tr><td>Q4 22-23</td><td>850,000</td><td>1,200,000</td></tr><tr><td>Q1 23-24</td><td>200,000</td><td>600,000</td></tr><tr><td>Q2 23-24</td><td>100,000</td><td>650,000</td></tr><tr><td>Q3 23-24</td><td>650,000</td><td>0</td></tr><tr><td>Q4 23-24</td><td>850,000</td><td>1,000,000</td></tr><tr><td>Q1 24-25</td><td>250,000</td><td>650,000</td></tr><tr><td>Q2 24-25</td><td>150,000</td><td>650,000</td></tr><tr><td>Q3 24-25</td><td>650,000</td><td>1,050,000</td></tr><tr><td>Q4 24-25</td><td>1,100,000</td><td>900,000</td></tr><tr><td>Q1 25-26</td><td>200,000</td><td>600,000</td></tr><tr><td>Q2 25-26</td><td>119,548</td><td>0</td></tr></table>	Quarter	Gas KWH	Electricity KWH	Q1 22-23	350,000	600,000	Q2 22-23	100,000	600,000	Q3 22-23	750,000	1,000,000	Q4 22-23	850,000	1,200,000	Q1 23-24	200,000	600,000	Q2 23-24	100,000	650,000	Q3 23-24	650,000	0	Q4 23-24	850,000	1,000,000	Q1 24-25	250,000	650,000	Q2 24-25	150,000	650,000	Q3 24-25	650,000	1,050,000	Q4 24-25	1,100,000	900,000	Q1 25-26	200,000	600,000	Q2 25-26	119,548	0	Full electricity data is not currently available. This measure will be updated at the next Quarter. With regards to the gas data, comparison with the same period from the previous year shows that consumption has reduced. Further analysis would be required to determine the cause for this change. Low is good
Quarter	Gas KWH	Electricity KWH																																														
Q1 22-23	350,000	600,000																																														
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Q2 25-26	119,548	0																																														

Healthy & Happy Communities (Social)

Priority			Measure and Direction of Travel	Comments																																								
		H	NUMBER OF PEOPLE STATUTORILY HOMELESS <table><tr><th>Quarter</th><th>Number of People</th></tr><tr><td>Q1 21-22</td><td>12</td></tr><tr><td>Q2 21-22</td><td>7</td></tr><tr><td>Q3 21-22</td><td>10</td></tr><tr><td>Q4 21-22</td><td>13</td></tr><tr><td>Q1 22-23</td><td>10</td></tr><tr><td>Q2 22-23</td><td>7</td></tr><tr><td>Q3 22-23</td><td>15</td></tr><tr><td>Q4 22-23</td><td>24</td></tr><tr><td>Q1 23-24</td><td>2</td></tr><tr><td>Q2 23-24</td><td>7</td></tr><tr><td>Q3 23-24</td><td>17</td></tr><tr><td>Q4 23-24</td><td>18</td></tr><tr><td>Q1 24-25</td><td>32</td></tr><tr><td>Q2 24-25</td><td>8</td></tr><tr><td>Q3 24-25</td><td>10</td></tr><tr><td>Q4 24-25</td><td>8</td></tr><tr><td>Q1 25-26</td><td>8</td></tr><tr><td>Q2 25-26</td><td>4</td></tr><tr><td>Q3 25-26</td><td>0</td></tr></table>	Quarter	Number of People	Q1 21-22	12	Q2 21-22	7	Q3 21-22	10	Q4 21-22	13	Q1 22-23	10	Q2 22-23	7	Q3 22-23	15	Q4 22-23	24	Q1 23-24	2	Q2 23-24	7	Q3 23-24	17	Q4 23-24	18	Q1 24-25	32	Q2 24-25	8	Q3 24-25	10	Q4 24-25	8	Q1 25-26	8	Q2 25-26	4	Q3 25-26	0	The figure and comment are not available this Quarter. Low is good
Quarter	Number of People																																											
Q1 21-22	12																																											
Q2 21-22	7																																											
Q3 21-22	10																																											
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Q1 25-26	8																																											
Q2 25-26	4																																											
Q3 25-26	0																																											
			NUMBER OF FAMILIES IN HOTEL ACCOMMODATION OVER 6 WEEKS. Note: Under the '6-week rule' family is defined as families with dependent children or pregnant women. <table><tr><th>Quarter</th><th>Number of Families</th></tr><tr><td>Q1 25-26</td><td>3</td></tr><tr><td>Q2 25-26</td><td>1</td></tr><tr><td>Q3 25-26</td><td>0</td></tr></table>	Quarter	Number of Families	Q1 25-26	3	Q2 25-26	1	Q3 25-26	0	The number of families in temporary accommodation over 6 weeks has remained at Nil. Low is good																																
Quarter	Number of Families																																											
Q1 25-26	3																																											
Q2 25-26	1																																											
Q3 25-26	0																																											

			NEW NUMBER OF ROUGH SLEEPER'S SNAPSHOT FIGURE ON AVERAGE OVER THE QUARTER <table><tr><th>Quarter</th><th>Number of Rough Sleepers</th></tr><tr><td>Q1 25-26</td><td>4</td></tr><tr><td>Q2 25-26</td><td>8</td></tr><tr><td>Q3 25-26</td><td>9</td></tr><tr><td>Q4 25-26</td><td>0</td></tr></table>	Quarter	Number of Rough Sleepers	Q1 25-26	4	Q2 25-26	8	Q3 25-26	9	Q4 25-26	0	The snapshot figure ‘9’ is an average for October and November, the December figure was not available on submission. No further comment available. Low is good																													
Quarter	Number of Rough Sleepers																																										
Q1 25-26	4																																										
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Q4 25-26	0																																										
	H	NUMBER OF DISABLED FACILITIES GRANTS COMPLETED Note: These adaptations often support the social care system in allowing people to return to their own homes <table><tr><th>Quarter</th><th>Number of Grants Completed</th></tr><tr><td>Q1 21-22</td><td>75</td></tr><tr><td>Q2 21-22</td><td>75</td></tr><tr><td>Q3 21-22</td><td>100</td></tr><tr><td>Q4 21-22</td><td>85</td></tr><tr><td>Q1 22-23</td><td>115</td></tr><tr><td>Q2 22-23</td><td>85</td></tr><tr><td>Q3 22-23</td><td>80</td></tr><tr><td>Q4 22-23</td><td>70</td></tr><tr><td>Q1 23-24</td><td>60</td></tr><tr><td>Q2 23-24</td><td>85</td></tr><tr><td>Q3 23-24</td><td>90</td></tr><tr><td>Q4 23-24</td><td>75</td></tr><tr><td>Q1 24-25</td><td>115</td></tr><tr><td>Q2 24-25</td><td>100</td></tr><tr><td>Q3 24-25</td><td>80</td></tr><tr><td>Q4 24-25</td><td>65</td></tr><tr><td>Q1 25-26</td><td>80</td></tr><tr><td>Q2 25-26</td><td>80</td></tr><tr><td>Q3 25-26</td><td>72</td></tr></table>	Quarter	Number of Grants Completed	Q1 21-22	75	Q2 21-22	75	Q3 21-22	100	Q4 21-22	85	Q1 22-23	115	Q2 22-23	85	Q3 22-23	80	Q4 22-23	70	Q1 23-24	60	Q2 23-24	85	Q3 23-24	90	Q4 23-24	75	Q1 24-25	115	Q2 24-25	100	Q3 24-25	80	Q4 24-25	65	Q1 25-26	80	Q2 25-26	80	Q3 25-26	72	At the end of Q3 the total number of completed Disabled Facilities Grants was 236 with no delays or waiting lists for grant applicants. The ring-fenced grant allocation for Lancaster in 2025/26 is £2,660,701 the total spend at the end of Q3 was £1,881,174. Any unspent allocation is carried forward and added to the following years allocation enabling the council to operate a rolling programme without the need to introduce waiting lists. High is good
Quarter	Number of Grants Completed																																										
Q1 21-22	75																																										
Q2 21-22	75																																										
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Q1 25-26	80																																										
Q2 25-26	80																																										
Q3 25-26	72																																										
	H	NUMBER OF PROPERTIES IMPROVED IN THE PRIVATE RENTED SECTOR <table><tr><th>Quarter</th><th>Number of Properties Improved</th></tr><tr><td>Q1 21-22</td><td>55</td></tr><tr><td>Q2 21-22</td><td>55</td></tr><tr><td>Q3 21-22</td><td>60</td></tr><tr><td>Q4 21-22</td><td>45</td></tr><tr><td>Q1 22-23</td><td>90</td></tr><tr><td>Q2 22-23</td><td>125</td></tr><tr><td>Q3 22-23</td><td>85</td></tr><tr><td>Q4 22-23</td><td>60</td></tr><tr><td>Q1 23-24</td><td>135</td></tr><tr><td>Q2 23-24</td><td>70</td></tr><tr><td>Q3 23-24</td><td>65</td></tr><tr><td>Q4 23-24</td><td>80</td></tr><tr><td>Q1 24-25</td><td>75</td></tr><tr><td>Q2 24-25</td><td>55</td></tr><tr><td>Q3 24-25</td><td>85</td></tr><tr><td>Q4 24-25</td><td>70</td></tr><tr><td>Q1 25-26</td><td>60</td></tr><tr><td>Q2 25-26</td><td>85</td></tr><tr><td>Q3 25-26</td><td>66</td></tr></table>	Quarter	Number of Properties Improved	Q1 21-22	55	Q2 21-22	55	Q3 21-22	60	Q4 21-22	45	Q1 22-23	90	Q2 22-23	125	Q3 22-23	85	Q4 22-23	60	Q1 23-24	135	Q2 23-24	70	Q3 23-24	65	Q4 23-24	80	Q1 24-25	75	Q2 24-25	55	Q3 24-25	85	Q4 24-25	70	Q1 25-26	60	Q2 25-26	85	Q3 25-26	66	No comment available. High is good
Quarter	Number of Properties Improved																																										
Q1 21-22	55																																										
Q2 21-22	55																																										
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Q1 24-25	75																																										
Q2 24-25	55																																										
Q3 24-25	85																																										
Q4 24-25	70																																										
Q1 25-26	60																																										
Q2 25-26	85																																										
Q3 25-26	66																																										
I	H	% OF PREMISES SCORING 4 OR HIGHER ON THE FOOD HYGIENE RATING SCHEME <table><tr><th>Quarter</th><th>% of Premises Scoring 4 or Higher</th></tr><tr><td>Q1 21-22</td><td>90.5</td></tr><tr><td>Q2 21-22</td><td>97.0</td></tr><tr><td>Q3 21-22</td><td>90.5</td></tr><tr><td>Q4 21-22</td><td>90.0</td></tr><tr><td>Q1 22-23</td><td>90.0</td></tr><tr><td>Q2 22-23</td><td>89.5</td></tr><tr><td>Q3 22-23</td><td>90.5</td></tr><tr><td>Q4 22-23</td><td>91.0</td></tr><tr><td>Q1 23-24</td><td>93.0</td></tr><tr><td>Q2 23-24</td><td>92.5</td></tr><tr><td>Q3 23-24</td><td>92.8</td></tr><tr><td>Q4 23-24</td><td>93.0</td></tr><tr><td>Q1 24-25</td><td>94.0</td></tr><tr><td>Q2 24-25</td><td>93.2</td></tr><tr><td>Q3 24-25</td><td>93.0</td></tr><tr><td>Q4 24-25</td><td>93.0</td></tr><tr><td>Q1 25-26</td><td>92.8</td></tr><tr><td>Q2 25-26</td><td>92.5</td></tr><tr><td>Q3 25-26</td><td>92.8</td></tr></table>	Quarter	% of Premises Scoring 4 or Higher	Q1 21-22	90.5	Q2 21-22	97.0	Q3 21-22	90.5	Q4 21-22	90.0	Q1 22-23	90.0	Q2 22-23	89.5	Q3 22-23	90.5	Q4 22-23	91.0	Q1 23-24	93.0	Q2 23-24	92.5	Q3 23-24	92.8	Q4 23-24	93.0	Q1 24-25	94.0	Q2 24-25	93.2	Q3 24-25	93.0	Q4 24-25	93.0	Q1 25-26	92.8	Q2 25-26	92.5	Q3 25-26	92.8	97.4% scored 3 (generally satisfactory) or higher Note - 3* = generally satisfactory, 4* = good High is good
Quarter	% of Premises Scoring 4 or Higher																																										
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A Co-operative, Kind and Responsible Council (Governance)																																																																																								
Priority				Measure and Direction of Travel				Comments																																																																																
			R	AVERAGE NUMBER OF DAYS' SICKNESS PER FULL-TIME EQUIVALENT Average number of days' sickness per full-time equivalent Comparator to last year <table><tr><th>Quarter</th><th>Average number of days' sickness per full-time equivalent</th><th>Comparator to last year</th></tr><tr><td>Q1 23-24</td><td>2.90</td><td></td></tr><tr><td>Q2 23-24</td><td>2.75</td><td></td></tr><tr><td>Q3 23-24</td><td>2.90</td><td></td></tr><tr><td>Q4 23-24</td><td>1.85</td><td></td></tr><tr><td>Q1 24-25</td><td>1.65</td><td>2.90</td></tr><tr><td>Q2 24-25</td><td>2.35</td><td>2.75</td></tr><tr><td>Q3 24-25</td><td>2.36</td><td>2.90</td></tr><tr><td>Q4 24-25</td><td>2.40</td><td>1.85</td></tr><tr><td>Q1 25-26</td><td>2.10</td><td>1.65</td></tr><tr><td>Q2 25-26</td><td>2.00</td><td>2.35</td></tr><tr><td>Q3 25-26</td><td>2.65</td><td>2.36</td></tr></table> Short term absence rates from Q2 to Q3 have increased. The data suggests that there has been an increase of 36 entries from the last quarter of absence due to infection, chest and respiratory and COVID-19. We would expect that this is due to the time of the year, where people are more susceptible to winter illnesses, which has caused our absence figure to increase for this quarter. In comparison to 24/25 Q3 which was 2.36, there has also been an increase. Low is good				Quarter	Average number of days' sickness per full-time equivalent	Comparator to last year	Q1 23-24	2.90		Q2 23-24	2.75		Q3 23-24	2.90		Q4 23-24	1.85		Q1 24-25	1.65	2.90	Q2 24-25	2.35	2.75	Q3 24-25	2.36	2.90	Q4 24-25	2.40	1.85	Q1 25-26	2.10	1.65	Q2 25-26	2.00	2.35	Q3 25-26	2.65	2.36																																													
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			R	OCCUPANCY RATES FOR COUNCIL OWNED COMMERCIAL PROPERTIES ACROSS THE DISTRICT (%) <table><tr><th>Quarter</th><th>Occupancy Rate (%)</th></tr><tr><td>Q1 21-22</td><td>97.00</td></tr><tr><td>Q2 21-22</td><td>97.00</td></tr><tr><td>Q3 21-22</td><td>97.00</td></tr><tr><td>Q4 21-22</td><td>97.00</td></tr><tr><td>Q1 22-23</td><td>96.00</td></tr><tr><td>Q2 22-23</td><td>98.00</td></tr><tr><td>Q3 22-23</td><td>98.00</td></tr><tr><td>Q4 22-23</td><td>98.00</td></tr><tr><td>Q1 23-24</td><td>98.00</td></tr><tr><td>Q2 23-24</td><td>97.00</td></tr><tr><td>Q3 23-24</td><td>97.00</td></tr><tr><td>Q4 23-24</td><td>97.00</td></tr><tr><td>Q1 24-25</td><td>91.00</td></tr><tr><td>Q2 24-25</td><td>91.00</td></tr><tr><td>Q3 24-25</td><td>90.00</td></tr><tr><td>Q4 24-25</td><td>89.00</td></tr><tr><td>Q1 25-26</td><td>79.53</td></tr><tr><td>Q2 25-26</td><td>79.53</td></tr><tr><td>Q3 25-26</td><td>79.53</td></tr></table> The commercial occupancy figure has realised a modest upward of adjustment of 0.47 % over the last quarter. Recent activity includes the letting of the former Frankie and Bennie's unit at Hillmore Way Morecambe (4,500 sq ft) to McDonalds. The Estates team are currently progressing a number of transactions with solicitors instructed. As such, despite the increasingly challenging economic backdrop the Estates team are cautiously optimistic in forecasting that the occupancy rate across the commercial property portfolio will continue to improve throughout the remaining fourth Quarter of 2025-2026 and into 2026-2027. High is good				Quarter	Occupancy Rate (%)	Q1 21-22	97.00	Q2 21-22	97.00	Q3 21-22	97.00	Q4 21-22	97.00	Q1 22-23	96.00	Q2 22-23	98.00	Q3 22-23	98.00	Q4 22-23	98.00	Q1 23-24	98.00	Q2 23-24	97.00	Q3 23-24	97.00	Q4 23-24	97.00	Q1 24-25	91.00	Q2 24-25	91.00	Q3 24-25	90.00	Q4 24-25	89.00	Q1 25-26	79.53	Q2 25-26	79.53	Q3 25-26	79.53																																									
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	H		R	AVERAGE TIME TAKEN TO PROCESS NEW HOUSING BENEFIT CLAIMS (DAYS) Average time taken to process new Housing Benefit claims (days) Target (25 days) Lancashire Districts Average (days) <table><tr><th>Quarter</th><th>Average time taken to process new Housing Benefit claims (days)</th><th>Target (25 days)</th><th>Lancashire Districts Average (days)</th></tr><tr><td>Q1 21-22</td><td>20.00</td><td>25.00</td><td>20.00</td></tr><tr><td>Q2 21-22</td><td>19.00</td><td>25.00</td><td>19.00</td></tr><tr><td>Q3 21-22</td><td>24.00</td><td>25.00</td><td>24.00</td></tr><tr><td>Q4 21-22</td><td>25.00</td><td>25.00</td><td>25.00</td></tr><tr><td>Q1 22-23</td><td>30.00</td><td>25.00</td><td>30.00</td></tr><tr><td>Q2 22-23</td><td>20.00</td><td>25.00</td><td>20.00</td></tr><tr><td>Q3 22-23</td><td>16.00</td><td>25.00</td><td>16.00</td></tr><tr><td>Q4 22-23</td><td>17.00</td><td>25.00</td><td>17.00</td></tr><tr><td>Q1 23-24</td><td>25.00</td><td>25.00</td><td>25.00</td></tr><tr><td>Q2 23-24</td><td>27.00</td><td>25.00</td><td>27.00</td></tr><tr><td>Q3 23-24</td><td>17.00</td><td>25.00</td><td>17.00</td></tr><tr><td>Q4 23-24</td><td>11.00</td><td>25.00</td><td>11.00</td></tr><tr><td>Q1 24-25</td><td>19.00</td><td>25.00</td><td>19.00</td></tr><tr><td>Q2 24-25</td><td>22.00</td><td>25.00</td><td>18.00</td></tr><tr><td>Q3 24-25</td><td>17.00</td><td>25.00</td><td>18.00</td></tr><tr><td>Q4 24-25</td><td>20.00</td><td>25.00</td><td>17.00</td></tr><tr><td>Q1 25-26</td><td>19.00</td><td>25.00</td><td>18.00</td></tr><tr><td>Q2 25-26</td><td>18.00</td><td>25.00</td><td>18.00</td></tr><tr><td>Q3 25-26</td><td>14.77</td><td>25.00</td><td>18.69</td></tr></table> The benchmarking data is an annual figure provided by the Shared Service which is a comparison against the other Lancashire Authorities. The figure is provided based on the previous year's figures and is the average of each Quarter. This is deemed as best practice but doesn't take into consideration the makeup of the Local Authorities caseload or processing system used. Low is good				Quarter	Average time taken to process new Housing Benefit claims (days)	Target (25 days)	Lancashire Districts Average (days)	Q1 21-22	20.00	25.00	20.00	Q2 21-22	19.00	25.00	19.00	Q3 21-22	24.00	25.00	24.00	Q4 21-22	25.00	25.00	25.00	Q1 22-23	30.00	25.00	30.00	Q2 22-23	20.00	25.00	20.00	Q3 22-23	16.00	25.00	16.00	Q4 22-23	17.00	25.00	17.00	Q1 23-24	25.00	25.00	25.00	Q2 23-24	27.00	25.00	27.00	Q3 23-24	17.00	25.00	17.00	Q4 23-24	11.00	25.00	11.00	Q1 24-25	19.00	25.00	19.00	Q2 24-25	22.00	25.00	18.00	Q3 24-25	17.00	25.00	18.00	Q4 24-25	20.00	25.00	17.00	Q1 25-26	19.00	25.00	18.00	Q2 25-26	18.00	25.00	18.00	Q3 25-26	14.77	25.00	18.69	
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