

I	An inclusive and Prosperous Local Economy (Economy)
S	A Sustainable District (Environmental)
H	Healthy and Happy Communities (Social)
R	A Co-operative, Kind and Responsible Council (Governance)

An Inclusive and Prosperous Local Economy (Economy)

Priority	KPI Measure and Direction of Travel	Comments provided by KPI Owners
I	<p>% OF MINOR PLANNING APPLICATIONS DETERMINED WITHIN 8 WEEKS OR AGREED TIME</p> <p>— % of minor planning applications determined within 8 weeks or agreed time — National Target 70%</p>	<p>The performance here demonstrates the good work of officers at determining these type of applications.</p> <p>High is good</p>
I	<p>% OF OTHER PLANNING APPLICATIONS DETERMINED WITHIN 8 WEEKS OR AGREED TIME</p> <p>— % of other planning applications determined within 8 weeks or agreed time — National Target 70%</p>	<p>Like with minor applications, performance has continued to improve over the course of the year.</p> <p>High is good</p>
I	<p>% OF MAJOR PLANNING APPLICATIONS DETERMINED WITHIN 13 WEEKS OR AGREED TIME</p> <p>— % of major planning applications determined within 13 weeks or agreed time — National Target 60%</p>	<p>Major performance, as with many of the previous quarters is very impressive and 11 majors were determined last quarter. One of those major schemes was on Lancaster Business Park for the erection of six buildings comprising of 10 units for general industrial or storage and distribution uses.</p> <p>High is good</p>

A Sustainable District (Environmental)

Priority	Measure and Direction of Travel	Comments
S	<p style="text-align: center;">% OF HOUSEHOLD WASTE RECYCLED</p>	<p>Data not yet available.</p> <p>High is good</p>
S	<p style="text-align: center;">KG OF RESIDUAL WASTE PER HOUSEHOLD</p>	<p>Data not yet available.</p> <p>Low is good</p>
S	<p style="text-align: center;">DIESEL CONSUMPTION OF COUNCIL VEHICLE FLEET (LTRS)</p>	<p>There is a slight increase from last quarter, but the figure is broadly the same.</p> <p>Low is good</p>
S	<p style="text-align: center;">COST/M2 ENERGY ACROSS CORPORATE BUILDINGS (QUARTER BEHIND)*</p>	<p>Energy consumption has slightly increased on 2023/24 figures, but energy costs have decreased over the same period. Further analysis would be required to check for reasons for consumption increase.</p> <p>Low is good</p>

S	GAS AND ELECTRICITY KWH USAGE IN COUNCIL BUILDINGS (QUARTER BEHIND)* 	<p>Comparison with Quarter 2 from previous year shows consumption has seen a slight increase. Further analysis would be required to determine the cause for this change.</p> <p>Low is good</p>
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Healthy & Happy Communities (Social)

Priority	Measure and Direction of Travel	Comments
H	<p style="text-align: center;">NUMBER OF PEOPLE STATUTORILY HOMELESS</p>	<p>Following a review of decisions and case work all main duty decisions are now discussed with manager prior to decisions are made which has reduced the number of statutory acceptances. Also, in the past quarter we have seen more move on from supported accommodation freeing up rooms to enable us to discharge our homeless duties prior to making main stat duty decisions.</p> <p>Low is good</p>
H	<p style="text-align: center;">NUMBER OF DISABLED FACILITIES GRANTS COMPLETED</p>	<p>No. of grants completed in Q2 slightly higher than forecasted. However, there is sufficient budget as a result of increased government grant allocation for 24/25 and a lower average cost of completed grants. To spend the grant allocation based on current average completed grant figure will require an average of 92 completions per quarter. Based on current approval levels we expect the No of completed grants to return to forecasted levels in Q3.</p> <p>High is good</p>
H	<p style="text-align: center;">NUMBER OF PROPERTIES IMPROVED</p>	<p>Quarter 2 covers the summer months when the number of housing complaints decreases particularly relating to excess cold and damp and mould. This allows officers to concentrate on tackling complicated, long standing cases, and to carry out proactive visits.</p> <p>High is good</p>

I	H	<p style="text-align: center;">% OF PREMISES SCORING 4 OR HIGHER ON THE FOOD HYGIENE RATING SCHEME</p>	<p>Percentage of premises scoring 3 (satisfactory) or higher on the food hygiene rating scheme = 98.3%</p> <p>High is good</p>
	H	<p style="text-align: center;">NUMBER OF ADMISSIONS TO SALT AYRE LEISURE CENTRE *</p>	<p>Footfall decrease attributed to staff turnover and long-term sickness resulting in a reduction of service across areas such as swimming lessons and spa treatments. Quarter 3 will see the start of a review into new marketing and awareness plan and also see a review of the class timetable which is anticipated to result in high class occupancy.</p> <p>High is good</p>
	H	<p style="text-align: center;">AVERAGE TIME TAKEN TO RE-LET COUNCIL HOUSES (DAYS)</p>	<p>Increase in relet time in recent quarters relates to managing increased pressure on resources within repair and maintenance teams. In addition, relet times in CAT 2 independent living are high. This is due to demand led delays such as affordability, property type, and age restrictions.</p> <p>Low is good</p>

A Co-operative, Kind and Responsible Council (Governance)

Priority	Measure and Direction of Travel	Comments
R	<p style="text-align: center;">AVERAGE NUMBER OF DAYS' SICKNESS PER FULL-TIME EQUIVALENT</p>	<p>The sickness figure is higher for this quarter compared to last quarter. In this quarter there were more long-term sickness cases. There has also been a significant increase in stress and/or mental health related absence - around 30% of these absences were related to ongoing HR processes relating to alleged misconduct. However, the overall sickness rate is significantly lower than this time last year.</p> <p>Low is good</p>

	R	<p style="text-align: center;">OCCUPANCY RATES FOR COMMERCIAL PROPERTIES (%)</p> <table border="1"> <caption>OCCUPANCY RATES FOR COMMERCIAL PROPERTIES (%)</caption> <thead> <tr> <th>Quarter</th> <th>Occupancy Rate (%)</th> </tr> </thead> <tbody> <tr><td>Q1 21-22</td><td>96.5</td></tr> <tr><td>Q2 21-22</td><td>97.0</td></tr> <tr><td>Q3 21-22</td><td>97.0</td></tr> <tr><td>Q4 21-22</td><td>97.0</td></tr> <tr><td>Q1 22-23</td><td>96.5</td></tr> <tr><td>Q2 22-23</td><td>98.5</td></tr> <tr><td>Q3 22-23</td><td>98.5</td></tr> <tr><td>Q4 22-23</td><td>98.5</td></tr> <tr><td>Q1 23-24</td><td>98.0</td></tr> <tr><td>Q2 23-24</td><td>97.5</td></tr> <tr><td>Q3 23-24</td><td>97.5</td></tr> <tr><td>Q4 23-24</td><td>97.5</td></tr> <tr><td>Q1 24-25</td><td>91.5</td></tr> <tr><td>Q2 24-25</td><td>91.32</td></tr> </tbody> </table>	Quarter	Occupancy Rate (%)	Q1 21-22	96.5	Q2 21-22	97.0	Q3 21-22	97.0	Q4 21-22	97.0	Q1 22-23	96.5	Q2 22-23	98.5	Q3 22-23	98.5	Q4 22-23	98.5	Q1 23-24	98.0	Q2 23-24	97.5	Q3 23-24	97.5	Q4 23-24	97.5	Q1 24-25	91.5	Q2 24-25	91.32	<p>The Occupancy rate remains high but has however dropped slightly since last quarter mainly due to a vacant office in The Storey, which is now under offer. There is increased interest in 7 out of the 10 current void properties which will hopefully translate to higher occupancy figures in future quarterly reporting.</p> <p>High is good</p>
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