

From: [REDACTED]
Sent: 10 October 2023 16:07
To: licensing
Subject: Re: Licensed Drivers - Consultation

This email is from an external email address
Do not click any links or open attachments unless you know the content is safe.
Never disclose your password to anyone.

I've been driving for 30 years. The reason we can't get drivers. Is because safety is ignored the customer is always right the driver is always wrong. I've experienced two attacks on myself within the last two weeks. Whilst driving at night time. People who are drunk and sometimes on drugs. Our workplace needs to be made more safe. It should be compulsory for all taxis to have CCTV fitted by a professional. For the security and safety of drivers. Every business in the country has CCTV for the protection. And also the more complicated you make it to apply for a licence the less people would do so.

I hope my comments help you

[REDACTED] taxi driver for 30 years plus so I have a lot of experience
[Sent from AOL on Android](#) |

On Fri, 6 Oct 2023 at 2:51 pm, licensing
<licensing@lancaster.gov.uk> wrote:

Good Afternoon,

Lancaster City Council are responsible for the Licensing of Taxi and Private Hire Drivers, Vehicles and Operators. As such, a set of application criteria has been approved by members of Licensing Committee to ensure an applicant's suitability to be licensed. It includes an enhanced disclosure and barring service certificate, medical examination, professional driving test, BTech course, incorporating a knowledge and safeguarding test and other statutory checks.

There is currently a shortage of licensed drivers (and vehicles) operating in the district, the licensing service and elected members are looking into application criteria and reducing any perceived barriers for new applicants.

When you utilise the services of a licensed vehicle, you may have expectations regarding the person driving, we would like to hear your feedback via the survey below,

Closing date Monday 30th October 2023.

<https://keepconnected.lancaster.gov.uk/t-a-s>

Many thanks,

Jen

**Jennifer Curtis | Licensing Manager | Governance | Lancaster City Council | Morecambe Town Hall
| Marine Road East | Morecambe | LA4 5AF**

✉: licensing@lancaster.gov.uk | ☎: 01524 582033 | 🌐: www.lancaster.gov.uk

UK businesses use up 2 million tonnes of paper each year. Think before you print this email - do you really need to? Thank you.

An Investor in People/Positive about Disabled People.

[DISCLAIMER:](#)