Appendix C

Various actions: see below.

ACTION BEING TAKEN BY SERVICES

Service	Total Outstanding Debt (over 90 days old)	Debt to be Written Off	Refer(red) to Moorcroft Rossendales	Refer(red) for Legal recovery	Debt still being pursued	Payment Received / Instalment Agreed	Other Action / Reasons	TOTAL
	£	£	£	£	£	£	£	£
Community Engagement	670.00				670.00			670.00
Regeneration and Policy	47,715.14			40,000.00	7,715.14			47,715.14
Environmental Services	11,004.72	2,029.01	2,084.58		4,109.98	111.95	2,669.20	11,004.72
Health & Strategic Housing	7,776.29		1,363.02		3,563.55		2,849.72	7,776.29
Management Team	388.11				388.11			388.11
Property Services	148,408.34	24.41	19,149.94	2,916.42	61,087.93	25,185.75	40,043.89	148,408.34
Financial Services	6,527.06		274.64	295.58	5,956.84			6,527.06
Legal & Human Resources	6,250.96		1,975.00	4,245.96	30.00			6,250.96
Revenue Services	1,542.33			1,542.33				1,542.33
Housing Benefits	816,618.73	12,174.00		258,912.44		472,312.77	73,219.52	816,618.73
Total Outstanding	1,046,901.68	14,227.42	24,847.18	307,912.73	83,521.55	497,610.47	118,782.33	1,046,901.68

* Actions relating to Housing Benefit Debt

Appeals - where an appeal has been made against the creation of an overpayment & recovery has been suspended pending the outcome of the appeal Bankruptcy - where a debtor has been made bankrupt & recovery of the debt is suspended until the bankruptcy has been discharged Claim Pending - where a claim for Housing Benefit (HB) has not yet been determined & there is prospect of recovery from ongoing HB First Reminder - where no agreement has been made to repay the debt & reminder invoice is issued Second Reminder - where no agreement has been made to repay the debt & a reminder letter is issued Instalment Warning - where an instalment as per an agreement has not been made & a reminder letter is issued Instalment Termination - where instalments as per an agreement have not been made & the agreement has been terminated & a termination letter issued